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Standardised tobacco packaging: a health policy case study of corporate conflict expansion and adaptation

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ABSTRACT

Objectives: To investigate opposition to standardised tobacco packaging in the UK. To increase understanding of how transnational corporations are adapting to changes in their access to policymakers precipitated by Article 5.3 of the Framework Convention on Tobacco Control (FCTC).

Design: Case study web-based documentary analysis, using NVivo V.10. Examination of relationships between opponents of standardised packaging and transnational tobacco companies (TTCs) and of the volume, nature, transparency and timing of their activities.


Participants: Organisations selected on basis of opposition to, or facilitation thereof, standardised tobacco packaging in the UK; 422 associated documents.

Results: Excluding tobacco manufacturing and packaging companies (n=12), 109 organisations were involved in opposing standardised packaging, 82 (75%) of which had a financial relationship with 1 or more TTC. These 82 organisations (43 actively opposing the measure, 39 facilitating opposition) were responsible for 60% of the 404 activities identified, including the majority of public communications and research production. TTCs were directly responsible for 28% of total activities, predominantly direct lobbying, but also financially underwrote third party research, communication, mass recruitment and lobbying. Active organisations rarely reported any financial relationship with TTCs when undertaking opposition activities.

Conclusions: The multifaceted opposition to standardised packaging was primarily undertaken by third parties with financial relationships with major tobacco manufacturers. Low levels of transparency regarding these links created a misleading impression of diverse and widespread opposition. Countries should strengthen implementation of Article 5.3 of the FCTC by systematically requiring conflict of interest declarations from all organisations participating in political or media debates on tobacco control.

INTRODUCTION

On National No Smoking Day, 11 March 2015, over 6 years after it was first proposed¹ and following its inclusion in numerous policy initiatives,²–⁴ the UK House of Commons voted to introduce standardised packaging for tobacco products (see online supplementary file 1).³,⁶ In jurisdictions with advertising⁵,⁷ and point of sale display restrictions,¹⁰–¹⁵ packaging is (alongside product design) one of transnational tobacco companies’ (TTCs) few remaining forms of brand marketing and identity.¹⁴–¹⁷ By prohibiting logos, brand imagery and promotional text, standardised packaging aims to reduce the appeal of tobacco products and increase the effectiveness of health warnings.¹⁸–²⁵ Academic and government reviews of the evidence have concluded that the policy is likely to reduce youth smoking uptake.¹⁸ ²⁶–³⁴

Strengths and limitations of this study

▪ This paper is the first study to systematically examine the scale and nature of opposition to standardised tobacco packaging outside Australia.
▪ While tobacco industry document research has been used extensively to examine the historical political activity of corporations, this study employs an innovative combination of publicly available sources and investigative research techniques to analyse corporate political action in contemporary health policy conflicts.
▪ The study presents a novel classification system for systematically examining the sector and relationships of ostensibly distinct organisations opposing public health policy which can be applied in other settings.
▪ The ongoing nature of the conflict during the study period restricted the study to examining political activity, rather than influence.
▪ Further research using social network and social media analysis would provide deeper insights into how protobacco policy networks are formed and operate.
restrictions on tobacco industry political activity under Article 5.3 of the Framework Convention on Tobacco Control (FCTC) and policy instruments associated with the Better Regulation agenda.

Article 5.3 of the FCTC requires governments to ‘protect’ tobacco control policies ‘from commercial and other vested interests of the tobacco industry’. In order to meet this requirement, the UK Government committed to placing significant restrictions on tobacco companies’ capacity to use ‘insider’ political strategies, such as direct lobbying, to influence tobacco policy. Insider strategies are characterised by a close relationship with policy élites and are based on exchange of information and mutual trust and support. In response to Article 5.3, the government undertook to publish the details of all policy-related meetings between the tobacco industry and government departments and to require organisations engaging with the Department of Health on tobacco control to disclose any relevant relationship with the industry. These changes work to formalise tobacco manufacturers’ status as political ‘outsiders’.

In contrast, reforms under the Better Regulation agenda require that all new policy proposals undergo both stakeholder consultation and impact assessment, for which submissions and data from industry are specifically invited. This creates a new, highly accessible, evidence-focused policymaking venue, into which business and civil society actors can feed information.40 43 47 48

This study is the first to explore how major tobacco manufacturers are negotiating this new institutional context in the UK. It is also the first European study to examine their political action in response to standardised tobacco packaging proposals, a policy which was first implemented in Australia in 2012 and is being taken up by other jurisdictions (eg, Belgium, Bulgaria, Finland, France, Hungary, Ireland, Norway, Sweden, Canada and New Zealand). Using an innovative approach to tobacco industry research, the study analyses publicly available sources to explore contemporary, rather than historical, political activity. It aims to identify relationships between TTCs and those opposing standardised packaging and to examine the volume and nature (type and range) of activities undertaken by them to oppose the policy in the UK between 2011 and 2013. It further explores the transparency of opposition organisations’ relationships with TTCs and assesses the timing of their activities vis-à-vis key events in the policy process.

METHODS

Data collection and recording

In 2012, the Department of Health held a 4-month consultation (April to August) on standardised packaging for tobacco products. This attracted the largest ever response to a public consultation in the UK, and featured both strong opposition to and significant support for the measure (see online supplementary file 1). The study mapped opposition to standardised packaging during the 3-year period (1 January 2011–31 December 2013) straddling the consultation. Data collection began in January 2013 and was prospective and retrospective. Using snowball sampling, data were predominantly collected from online sources, accessed via search engines and organisational website search functions. To facilitate this approach, web monitoring was employed, using both ‘ASH Daily News’ and daily search engine alerts for key words: packaging, plain, tobacco, cigarette, UK. Data were also gathered from freedom of information (FOI) requests made to the Department of Health, Intellectual Property Office and the Treasury. These requests asked for ‘meetings, meeting notes, agendas, records of telephone conversations, or email or written correspondence with or from tobacco companies, lobby groups (eg, retail, business, trademarks) and/or think tanks where standardised or plain packaging of tobacco products was mentioned/discussed’ specifying dates relevant to the study timeframe. Semi-structured interviews (between 45 and 60 min) were conducted with seven public health advocates to obtain background information and source further data. The study was also informed by leaked documents from Philip Morris International (PMI). Written consent was provided by all interviewees.

Four hundred and twenty-two data items (including letters, videos, web articles and news items, press releases, adverts, reports) were identified. Data were imported into NVivo V.10 and recorded in a classification spreadsheet. The sample excluded blog posts, social media entries, correspondence sent in response to requests or enquiries from government departments, and consultation submissions (including associated cover letters), the latter having been analysed at length in other studies.

Data coding

Data were coded for actor characteristics and political activity themes (table 1). In terms of inclusion criteria, ‘actors’ were defined as companies, organisations and groups whom the data showed undertook political activity to oppose, or to facilitate opposition to, standardised packaging. They were classified according to their role (identified from data), sector (identified from data and actors’ websites) and relationship with major tobacco companies. Relationship was identified using a four step process: (1) data; (2) actors’ websites, transparency registers and databases; (3) general web searches combining organisation names with TTC names; and (4) email enquiries. Political activities were coded deductively using themes based on Savell et al. The transparency of TTC involvement in activities was also coded from the data (table 1). All data were coded by JLH and discussed and agreed iteratively with GJE. Triangulation, prolonged engagement with the context, persistent observation of the data and peer debriefing were employed to ensure the validity of findings.
First, we examined the data for number of organisations involved, their role in the conflict, their sector and their relationship with TTCs. Second, the volume, type, nature, timing and transparency of the different political activities undertaken by each actor were systematically quantified. This information was used to understand the pattern of activity by sector and relationship with TTCs. Third, interpretive qualitative analysis was used to obtain a deeper understanding of the purpose of the different types of activities identified.

RESULTS
Organisations opposing standardised packaging and their relationships with TTCs
One hundred and twenty-one organisations were identified as opposing standardised packaging within the study period (table 2). Of these, 78/121 (64.5%) actively...
Table 2 Number, sector, role and relationships with TTCs of organisations (n=121) opposing standardised packaging of tobacco products UK 2011–2013

<table>
<thead>
<tr>
<th>Category</th>
<th>Sector</th>
<th>Total number of organisations per category, n=121</th>
<th>Roles</th>
<th>Number of active organisations</th>
<th>Number of facilitative organisations</th>
<th>Relationships with TTCs, n=109*</th>
<th>Number of financial relationships with tobacco companies</th>
<th>Number of non-financial relationships with tobacco companies</th>
<th>Number of (%) no relationship with tobacco companies identified</th>
<th>Political activity, n=404</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business (tobacco)</td>
<td>Tobacco manufacturers</td>
<td>12 (10)</td>
<td></td>
<td>4</td>
<td>0</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>1/C 22/C 1/C 90/C</td>
</tr>
<tr>
<td></td>
<td>Packaging and design companies</td>
<td>8</td>
<td></td>
<td>0</td>
<td>0</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>–</td>
<td>– 4 7</td>
</tr>
<tr>
<td>Business (other)</td>
<td>Investment banks</td>
<td>35 (29)</td>
<td></td>
<td>1</td>
<td>0</td>
<td>0 (0)</td>
<td>1 (100)</td>
<td>0</td>
<td>1</td>
<td>– – –</td>
</tr>
<tr>
<td></td>
<td>Media companies</td>
<td>2</td>
<td></td>
<td>0</td>
<td>0</td>
<td>1 (50)</td>
<td>1 (50)</td>
<td>0</td>
<td>–</td>
<td>– 3 1 2</td>
</tr>
<tr>
<td></td>
<td>Law firms†</td>
<td>1</td>
<td></td>
<td>5</td>
<td>0</td>
<td>5 (83)</td>
<td>1 (17)</td>
<td>0</td>
<td>4</td>
<td>– 4 5</td>
</tr>
<tr>
<td></td>
<td>Public relations companies†</td>
<td>1</td>
<td></td>
<td>6</td>
<td>0</td>
<td>7 (100)</td>
<td>0</td>
<td>0</td>
<td>–</td>
<td>– 2/C 3</td>
</tr>
<tr>
<td></td>
<td>Research consultancies†</td>
<td>1</td>
<td></td>
<td>18</td>
<td>17</td>
<td>(89)</td>
<td>2 (11)</td>
<td>0</td>
<td>31</td>
<td>– – –</td>
</tr>
<tr>
<td>Business associations</td>
<td>Manufacturing</td>
<td>35 (29)</td>
<td></td>
<td>2</td>
<td>0</td>
<td>2 (100)</td>
<td>0</td>
<td>0</td>
<td>–</td>
<td>5 3 3</td>
</tr>
<tr>
<td></td>
<td>Packaging</td>
<td>1</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0 (0)</td>
<td>0</td>
<td>1 (100)</td>
<td>–</td>
<td>– – –</td>
</tr>
<tr>
<td></td>
<td>Wholesale</td>
<td>2</td>
<td></td>
<td>0</td>
<td>0</td>
<td>2 (100)</td>
<td>0</td>
<td>0</td>
<td>–</td>
<td>– 7 1 2</td>
</tr>
<tr>
<td></td>
<td>Retail</td>
<td>10</td>
<td></td>
<td>0</td>
<td>0</td>
<td>8 (80)</td>
<td>0</td>
<td>2 (20)</td>
<td>–/C</td>
<td>45 4 7</td>
</tr>
<tr>
<td></td>
<td>General</td>
<td>9</td>
<td></td>
<td>0</td>
<td>0</td>
<td>9 (100)</td>
<td>0</td>
<td>0</td>
<td>–</td>
<td>– 1 – 4</td>
</tr>
<tr>
<td></td>
<td>Intellectual property</td>
<td>11</td>
<td></td>
<td>0</td>
<td>0</td>
<td>8 (73)</td>
<td>1 (18)</td>
<td>2 (9)</td>
<td>–/C</td>
<td>9 – 7</td>
</tr>
<tr>
<td>Civil society</td>
<td>Think tanks</td>
<td>24 (20)</td>
<td></td>
<td>13</td>
<td>0</td>
<td>6 (46)</td>
<td>7 (54)</td>
<td>0</td>
<td>7</td>
<td>32 –/S – 1</td>
</tr>
<tr>
<td></td>
<td>General rights groups</td>
<td>5</td>
<td></td>
<td>0</td>
<td>0</td>
<td>2 (40)</td>
<td>2 (40)</td>
<td>1 (20)</td>
<td>–</td>
<td>22 – 1</td>
</tr>
<tr>
<td></td>
<td>Smokers’ rights groups</td>
<td>2</td>
<td></td>
<td>0</td>
<td>0</td>
<td>2 (100)</td>
<td>0</td>
<td>0</td>
<td>–</td>
<td>38 1 5</td>
</tr>
<tr>
<td></td>
<td>Unions representing tobacco employees</td>
<td>2</td>
<td></td>
<td>0</td>
<td>0</td>
<td>2 (100)</td>
<td>0</td>
<td>0</td>
<td>–</td>
<td>– – 1 – 5</td>
</tr>
<tr>
<td></td>
<td>Retired police groups</td>
<td>2</td>
<td></td>
<td>0</td>
<td>0</td>
<td>1 (50)</td>
<td>1 (50)</td>
<td>–/C</td>
<td>C</td>
<td>1 – – –</td>
</tr>
<tr>
<td>Academia</td>
<td>Universities†</td>
<td>14 (11.6)</td>
<td></td>
<td>0</td>
<td>14</td>
<td>13 (93)</td>
<td>1 (7)</td>
<td>0</td>
<td>13</td>
<td>– – –</td>
</tr>
<tr>
<td>State</td>
<td>Ad hoc parliamentary alliances</td>
<td>1 (&lt;1)</td>
<td></td>
<td>0</td>
<td>0</td>
<td>1 (100)</td>
<td>0</td>
<td>0</td>
<td>–</td>
<td>– – – 3</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>121</td>
<td></td>
<td>78</td>
<td>43</td>
<td>82 (75.2)</td>
<td>20 (18.4)</td>
<td>7 (6.4)</td>
<td>57</td>
<td>193 14 140</td>
</tr>
</tbody>
</table>

Political activity: sectors which did not undertake specific political activities.

*Excludes tobacco and packaging companies.
†Organisations commissioned to provide research, legal and public relations services to tobacco companies and other active organisations in the conflict.
C, commissioned or collaborated in activity; NA, not available; S, supported mass recruitment activities but did not initiate them; TTC, transnational tobacco company.
opposed the policy (active participants). In total, 43/121 (35.5%) were facilitative participants who provided legal, research and public relations services to active organisations, without directly opposing the policy on their own account.

Only 12/121 (10%) were businesses from the tobacco or tobacco packaging manufacturing sectors (table 2). The remaining 109 organisations comprised: 35/121 (29%) non-manufacturing businesses; 35/121 (29%) business associations; 24/121 (20%) civil society organisations; 14/121 (11.6%) universities and 1/121 (<1%), an ad hoc parliamentary alliance (table 2 and figure 1).

Of these 109 organisations, 82/109 (75.2%) had financial relationships and 20/109 (18.4%) non-financial relationships with at least one TTC (table 2 and figure 1). The remaining 7/109 (6.4%) organisations comprised one which was found to have no connection with any tobacco company, and six which could not be classified due to insufficient information.

Ten of the organisations with financial relationships with TTCs were found to be in receipt of core and/or antistandardised packaging campaign funding. 30 had tobacco company members or had received tobacco company donations, and 42 had tobacco company clients. One hundred per cent of smokers’ rights groups, public relations and lobbying firms, manufacturing, wholesale and general business associations were found to have financial relationships with TTCs (table 2). Ninety per cent or more of universities, and 80% or more of law firms, research consultancies and retail associations identified in the research were also financially linked to TTCs. Of the 20 organisations with non-financial relationships, 17 were connected with tobacco companies via a third party. For example, organisations were linked to TTCs via bridging actors engaged in either neoliberal or business networks and tobacco company-funded activity. Others were subcontracted by organisations commissioned by tobacco companies or had collaborated with tobacco company consultants. Three included tobacco company employees among their members.

**Opposition organisations’ political activity**

Political activities were extensive (n=404, identified from the 422 documents) and entailed four main types of action: production of policy-relevant research (57, 14%); public communication (193, 48%); mass recruitment (14, 3%) and direct lobbying (140, 35%).

Different sectors focused on different types of activity (table 2 and figure 2). TTCs (114/404, 28%) were particularly active in direct lobbying of government. Civil society organisations (109/404, 27%) and business

![Figure 1](http://bmjopen.bmj.com/)

**Figure 1** Number, sector and relationship with TTCs of organisations opposing, or facilitating opposition to, standardised packaging in the UK 2011–2013 (excludes tobacco manufacturing, packaging and design companies), n=109. PR, public relations; TTC, transnational tobacco company.


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associations (96/404, 24%) prioritised public communications. Other companies (58/404, 14%), predominantly comprising law and public relations firms, and academic actors (13/404, 3%) mainly produced research. Packaging and design firms undertook a small number of mass recruitment and direct lobbying activities (11/404, 3%). State actors only undertook direct lobbying (3/404, 1%).

The distribution of opposition activities also varied with organisations’ relationships with TTCs (figure 3).

Figure 2  Volume and distribution by sector of activities undertaken or cited to oppose standardised packaging 2011–13, n=404.

Figure 3  Distribution of types of political activity by relationship of organisations with TTCs, n=404. TTC, transnational tobacco company.
Organisations financially related to TTCs undertook the majority (244/404, 60%) of all opposition activities, including nearly 9 out of 10 research reports and three-quarters of public communications. Organisations with non-financial relationships undertook all four activity types (23/404, 6%; figure 3). The data reveal how activities combined to form both ‘insider’ and ‘outsider’ political strategies. For example, research produced by third parties was frequently cited in lobbying activities and business and civil society organisations were found to collaborate on public communications and mass recruitment campaigns (table 3).

Table 3  Examples of ‘insider’ and ‘outsider’ activities undertaken by TTCs and opposition organisations

<table>
<thead>
<tr>
<th>Political strategy type</th>
<th>Political activities*</th>
<th>Extracts</th>
</tr>
</thead>
</table>
| Insider strategy: research production and direct lobbying | PMI commission an opinion from Lord Hoffman, which they and public relations firm, Crosby Textor Fullbrook (retained by PMI), promote to ministers and officials in the Intellectual Property Office.60 | “A prohibition on the use of a mark is in my view a complete deprivation of the property in that mark, notwithstanding that the proprietor might be able to distinguish his goods by the use of some other mark.”
Lord Hoffman, Philip Morris International: Opinion, 24.05.1251
“I will send you the Lord Hoffman opinion in the near future as I’m sure it would be of interest to you.”
Philip Morris Ltd email to the Intellectual Property Office, Fw: Meeting follow up—21 June 2012—Email 1 25.06.1252
“My dear Lord, please find enclosed as promised a telling opinion from Lord Hoffman…Hoffman is the most telling and concerning from an IP viewpoint.”
Lynton Crosby, Crosby-Textor-Fullbrook, email to Lord Marland, Minister for Intellectual Property, 01.11.1253

Outsider strategy: public communication and mass recruitment | BAT, ITG and JTI core-fund active organisations (Forest, Hands Off Our Packs (HOOPs)) who mobilise support from other organisations to help promote their antistandardised packaging messaging, eventually generating nearly 270 000 antistandardised packaging signatures.3 64 | “Angela Harbutt [head of HOOPs]…believed the proposal was the most ill-conceived, idiotic and illiberal idea that had come out of any UK government during the past five or 10 years. She said that it was a fight that had to be won, and she asked those present to sign up to the campaign and to spread the word.”
Forest on the HOOPs campaign launch, 27.02.1255
“When the government came to power, I don’t remember them saying it was going to be a priority for them to increase regulation and persecute minority lifestyle choices. But that’s what this consultation is about….So please sign up to the HOOPs campaign and do everything you can to stop this ridiculous new growth of the nanny state.”
Mark Littlewood, Director, Institute of Economic Affairs, in HOOPs’ campaign film, Nannytown, 07.03.1256
“It’s about time we called a halt to the advance of the ‘nanny state’ and reasserted the historic British values of tolerance and freedom.”
Andrew Turner, CEO, API Group (packaging), interviewed by HOOPs, 01.05.1257

*For more information on these cases see http://www.tobaccotactics.org. PMI, Philip Morris International; TTC, transnational tobacco company.
Production of research

Nearly 9 of every 10 research reports (50/57, 88%) were authored by organisations with a financial relationship with TTCs (figure 3). They presented similar arguments to tobacco company consultation submissions, where they were widely quoted,35 and to PMI’s antistandardised packaging strategy (leaked to the public health non-governmental organisation, Action on Smoking and Health).52 53 These were: negative economic, illicit trade, intellectual property and trade and price consequences of standardised packaging; criticism of the policy process; and lack of evidence of effect. The data showed that commissioned research reports were used by TTCs and financially linked actors to support opposition arguments in public communication and direct lobbying activities.

Public communications

Over three-quarters (150/193, 78%) of public communications were undertaken by 35 business associations, civil society groups and a public relations firm with financial relationships with TTGs (figure 3). Public communications replicated TTGs’ main arguments against standardised packaging, and disseminated them to general and sectoral audiences. General audience communications included press releases, films raising the spectres of illicit tobacco and the ‘nanny state’,66 68–72 advertisements subsequently judged to be in breach of the Advertising Standards Authority’s code73–77 and articles in the mainstream media. Sectoral communications included articles, news stories and events directed at specific groups, such as retailers and intellectual property professionals.78–81 The combination of general and sectoral communications found in the data suggests that TTCs, and other opponents of standardised packaging, were cognisant of the power of different media to raise the significance of this policy among different constituencies. Such communications may have contributed to the intensity of the 2012 consultation response (see mass recruitment) and indirectly to the period of seeming political inactivity which followed.

Mass recruitment

Five mass recruitment campaigns were undertaken by organisations financially linked to TTCs and one by Imperial Tobacco Group themselves (figure 3 and table 4). Campaigns aimed to encourage the general public and targeted constituencies to submit postcard, standard letter or petition-style responses to the 2012 consultation and to lobby Members of Parliament (MPs) and Ministers.3 52 53 Campaign materials were promoted online, in the workplace and in the street and reflected TTC arguments.83 85 86 The largest campaign, Hands Off Our Packs, extended its reach by commissioning street marketing in 30 UK cities87 and collaborating with sympathetic organisations (table 3).56 88–92 The five mass recruitment campaigns directly funded by TTCs generated 420 394/427 812 (98%) opposition campaign submissions.3 Mass recruitment campaigns aimed to translate opposition-oriented general and sectoral opinion (underpinned by public communications) into mass political action.

Direct lobbying of policymakers

Over a quarter (39/140, 28%) of direct lobbying was undertaken by organisations financially linked to TTGs and nearly two-thirds (90/140, 64%) by TTCs themselves (figure 3). Direct lobbying included: 32 hospitality gifts valued at £32 583 from JTI;93 17 meetings with government officials at the Treasury, Department of Health and Intellectual Property Office;82 94–101 9 events, including in Parliament on the illicit trade102–106 and party conferences,107 108 publications in parliamentary magazines;82 84 106 and 82 correspondence items sent mainly to the Department of Health, the Treasury and the Intellectual Property Office.110–120 Correspondence included letters from an ad hoc group of 50–74 MPs, 8 of whom had previously accepted gifts from JTI.82 121–125 Direct lobbying activities drew on the range of arguments promoted by TTCs, and flagged or enclosed industry-commissioned research reports (table 3).

Transparency of tobacco industry involvement in opposition activities

Active organisations with financial relationships with TTCs (n=43) were transparent in only half of correspondence (15/31, 48%), 1 of 4 research reports,124 and <1 in 5 public communications (27/150, 18%). For example, in public communications former police officers did not declare membership of the Common Sense Alliance (a FOREST offshoot).125–129

In contrast, TTCs (n=4) and facilitative actors with financial relationships with them (n=39) were transparent in reporting their interests. All but one research reports (41/42, 98%) declared their source of funding, although references to authorial independence, experience and qualifications were used to offset potential negative effects of corporate funding on credibility.85 Yet, when promoted by active participants in the conflict, TTC funding of research was only acknowledged in 6/20 (30%) citations in press releases30–135 and in 4/35 (11%) citations in direct lobbying correspondence.136–139

Timing of political activity

Peaks in opposition political activity coincided with the Australian public consultation (April to June 2011, when JTI made 17 gifts to MPs), the UK public consultation (April to August 2012), the Department of Health announcement that they would ‘wait and see’ what evidence emerged from Australia (July 2013)3 140 and the decision to establish the independent Chantler Review of evidence on standardised packaging (November 2013) (figure 4 and see online supplementary file 1).20 141 Research publications peaked early in June 2012, midway through the consultation. Public communications dominated in the period leading into the

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8
Table 4 Mass recruitment campaigns to oppose standardised tobacco packaging, n=14

<table>
<thead>
<tr>
<th>Category</th>
<th>Sector</th>
<th>Name</th>
<th>Relationship</th>
<th>Mass recruitment campaign details</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Name of campaign</td>
</tr>
<tr>
<td><strong>Business (tobacco)</strong></td>
<td>Tobacco manufacturers</td>
<td>Imperial Tobacco</td>
<td>Direct commercial</td>
<td>Say NO to plain packs</td>
</tr>
<tr>
<td></td>
<td>Packaging and design companies</td>
<td>Benkert</td>
<td>Direct commercial</td>
<td>(Unnamed)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Chesapeake</td>
<td>Direct commercial</td>
<td>Say ‘No’ to standardised packaging</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Parkside Flexibles</td>
<td>Direct commercial</td>
<td>(Unnamed)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Weidenhammer</td>
<td>Direct commercial</td>
<td>(Unnamed)</td>
</tr>
<tr>
<td><strong>Business (other)</strong></td>
<td>Media companies</td>
<td>Asian Media and Marketing Group</td>
<td>Financial</td>
<td>(Unnamed)</td>
</tr>
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<td>Packaging</td>
<td>Unnamed packaging employees group</td>
<td>Unknown</td>
<td>(Unnamed)</td>
</tr>
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<td></td>
<td>Wholesale</td>
<td>Scottish Wholesale Association</td>
<td>Financial</td>
<td>Plain Nonsense</td>
</tr>
<tr>
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<td>Retail</td>
<td>Association of Independent Tobacconists</td>
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<td>(Unnamed)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>National Federation of Retail Newsagents</td>
<td>Financial</td>
<td>(Unnamed)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tobacco Retailers’ Alliance</td>
<td>Financial</td>
<td>No to ‘plain’ packs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Unnamed retailers’ group</td>
<td>Unknown</td>
<td>(Unnamed)</td>
</tr>
<tr>
<td><strong>Civil Society</strong></td>
<td>Smokers’ rights</td>
<td>Hands Off Our Packs and Forest</td>
<td>Financial</td>
<td>Hands Off Our Packs</td>
</tr>
<tr>
<td></td>
<td>Unions</td>
<td>Unite and GMB</td>
<td>Non-financial</td>
<td>Plain packaging of tobacco products: Caution UK jobs at risk</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Source: Department for Health. The figure 427 812 is at variance with that quoted in the Department of Health report (427 888) as it excludes 2 letters co-signed by 51 MPs and 25 former policemen. These are included elsewhere in the analysis of political activity in the paper.

MPs, Members of Parliament; NA, not available.
consultation and again when the Chantler Review was announced. Direct lobbying occurred throughout but was particularly prevalent in the period after the consultation, when the government emphasised that it had an ‘open mind’.142–144

**DISCUSSION**

Nearly 9 of every 10 political activities undertaken to oppose standardised packaging were financially linked to the tobacco industry. Eighty-two diverse third party organisations with financial relationships with TTCs undertook 60% of all opposition activity, including the vast majority of research production (88%) and public communications (78%). Active organisations among them were rarely transparent about their relationship with TTCs. TTCs undertook 28% of activities themselves, including 64% of all direct lobbying. While previous research has identified TTCs’ use of third parties, this is the first paper to quantify the extent of TTC-supported political activity. It shows that the majority of activities undertaken to oppose standardised tobacco packaging in the UK were linked to the tobacco industry. The significance of this for public health policy debates should not be underestimated.

TTCs’ long-term and campaign-specific support for third parties expanded the policy conflict in two key respects. First, it increased the capacity of participants in the conflict to undertake opposition activities. Second, it helped mobilise the support of a diverse range of constituencies including the wholesale and retail sectors—which the official impact assessment found were likely to be only marginally affected by standardised packaging—and general business and civil society groups—who had no direct financial interest in the outcome of the conflict. The high proportion of opposition organisations that received financial subsidies from TTCs highlights the power of industry money to induce and augment political action. Membership subscriptions and other long-term financial subsidies to organisations create a form of latent political capital that can be drawn on in the context of specific health policy conflicts. Industry funds research to underpin and arguably enhance the legitimacy of public communications and lobbying. Direct campaign subsidies lower the costs of political activity, and increase the range of politically important constituencies that can be effectively targeted and mobilised by industry arguments. These findings illustrate the importance of third parties to TTCs’ insider and outsider political strategies as they adapt to both Article 5.3 of the FCTC and to Better Regulation. With regard to insider political strategies, TTC financial and in-kind support for third party policy-facing activities (direct lobbying, research production) is instrumental in off-setting government commitments under Article 5.3 to reduce tobacco industry access to policymakers. This is consistent with research which uncovered extensive third party industry lobbying...
against the European Union Tobacco Products Directive.\(^{145} 157\) Subsidising research production also optimises TTCs’ opportunities to capitalise on the importance of evidence in shaping mandatory impact assessments.\(^{54} 55\)

Subsidising public-facing third party activities (mass recruitment, public communication, research promotion) was central to the industry’s *outsider* strategy. These activities aimed to expand the conflict by mobilising specific constituencies and the general public against standardised packaging at key points within the policy process. For example, TTC funding of mass recruitment campaigns during the 2012 consultation produced 98% of submissions objecting to the policy.\(^3\) The absence of an immediately observable link between these active third party activities and the industry is likely to have been instrumental in their effectiveness,\(^{54}\) helping to create an impression of strong opposition to the policy from a wider range of constituencies. This is consistent with efforts by active opponents of standardised packaging to present the consultation as a referendum on the policy,\(^{158}\) despite the wealth of supportive evidence,\(^{16} 26\) the support of the majority of MPs,\(^{50} 159\) and opinion polls showing that only 11% of the general public opposed the measure.\(^{160} 161\) This practice represents a highly public way of formally registering dissent to policy proposals\(^{38} 145 157 162\) and presents further evidence of industry adaptation to the opportunities for influence inherent within Better Regulation processes.

The unique contribution of the study lies in the innovative combination of publicly available sources and investigative research techniques, which facilitates analysis of both the *scale* of political action in contemporary health policy conflicts and the degree of *support* provided by the tobacco industry. By making explicit the links between ostensibly independent organisations opposing tobacco policy and TTCs, the research aims to reduce the utility of their third party strategy for opposing public health policies. Further innovation comes from the systematic classification of the sector and relationships of actors engaged in political activity, which enables the examination of relationships between ostensibly distinct groups opposing public health policy. This is a novel system which could be applied to increase understanding of how corporations in other sectors responsible for producing commodities harmful to health (eg, alcohol, sugar-sweetened beverages) oppose population level policy instruments. By outlining the relationships between TTCs and other organisations in the conflict around standardised packaging and mapping these relationships to political actions, the study builds on the political science literature which primarily focuses on the role of civil society groups in expanding policy conflicts and understands the role of financial subsidies to conflict participants.\(^{38} 57 162-167\)

The findings complement research examining tobacco industry arguments, strategies and tactics used in Australia to oppose standardised packaging.\(^{168}\)

The ongoing nature of the policy process during the study period limited access to key sources of data. Officials from the Department of Health declined requests for interview. Some FOI requests were declined under section 35 of the Freedom of Information Act (FOIA), which exempts the release of information relating to ‘the formulation or development of government policy’\(^{169} 170\) and the Regulatory Policy Committee (a key organisation responsible for approving impact assessments\(^{40}\)) is not covered by FOIA.\(^{171}\) The practical requirements of data volume led to the exclusion of social media data from the study. It is thus possible that the volume of tobacco industry-supported activity and the extent and nature of relationships between TTCs and third parties were greater than is revealed by the study. Supplementary research using social network and social media analysis would provide deeper insights into how prototobacco policy networks are formed and operate.

Our findings have major policy implications of relevance to parties to the FCTC and to countries where Better Regulation processes are integral to the policy process. First, and most importantly, the high incidence of financial relationships between tobacco manufacturers and third party opponents highlights the need for all policymakers, and the media,\(^{172}\) to treat organisations in tobacco policy conflicts with scepticism and to routinely require declarations of financial relationships in all interactions. To strengthen implementation of Article 5.3 of the FCTC, governance reforms should be introduced to require: (1) regular reports from TTCs on their affiliations, political activities and associated expenditure; and (2) the establishment of a transparent system of disclosure, through which all non-tobacco industry organisations lobbying any part of government on tobacco control must *always* disclose core funding, donations and membership fees from TTCs.

In addition, evidence of government-wide lobbying underlines the importance of health officials raising awareness and sharing information with other government departments regarding industry interference in public policy in accordance with the guidelines for implementation of Article 5.3.\(^{35}\) The scale and complexity of relationships between TTCs and other organisations engaged in tobacco policy conflicts reaffirms the importance of industry monitoring.\(^{173} 174\) Finally, the timing and scale of industry-funded research, which, ultimately, feeds into stakeholder consultations and impact assessments,\(^{84}\) highlights the importance of continued funding of policy-relevant research by public and third sector organisations.

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**Contributors** The study was conceived by GJF and ABG; data were collected, coded and analysed by JLH who also wrote the first draft; GJF contributed to data coding and analysis; JLH, GJF and ABG all contributed to subsequent drafts.
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Competing interests ABG is a member (unpaid) of the Council of Action on Smoking and Health, and was a member of the WHO Expert Committee convened to develop recommendations on how to address tobacco industry interference with tobacco control policy.

Ethics approval Ethical approval for the project was obtained from the REACH Committee, Department for Health Ethics Committee at the University of Bath.

Provenance and peer review Not commissioned; externally peer reviewed.


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Correction: Standardised tobacco packaging: a health policy case study of corporate conflict expansion and adaptation

Hatchard JL, Fooks GJ, Gilmore AB. Standardised tobacco packaging: a health policy case study of corporate conflict expansion and adaptation. *BMJ Open* 2016;6:e012634. On page 8, a sentence reads: ‘For example, in public communications former police officers did not declare membership of the Common Sense Alliance (a FOREST offshoot).’ The Common Sense Alliance is not an offshoot of FOREST. It was supported by British American Tobacco among other organisations. The phrase in brackets ‘(a FOREST offshoot)’ should be omitted.

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