Early evidence about the predicted unintended consequences of standardised packaging of tobacco products in Australia: a cross-sectional study of the place of purchase, regular brands and use of illicit tobacco

Michelle Scollo, Meghan Zacher, Sarah Durkin, Melanie Wakefield

ABSTRACT

Objectives: To test for early evidence whether, following the standardisation of tobacco packaging, smokers in Australia were—as predicted by the tobacco industry—less likely to purchase from small mixed business retailers, more likely to purchase cheap brands imported from Asia and more likely to use illicit tobacco.

Setting/participants: Smokers aged 18 years and over identified in an annual population survey in the Australian state of Victoria (2011: n=754; 2012: n=590; 2013: n=601).

Main outcome measures: Changes between 2011 and 2013 in: proportions of current smokers who purchased their last cigarette from discount outlets such as supermarkets compared with small mixed business retail outlets; prevalence of regular use of low-cost brands imported from Asia and use of unbranded tobacco.

Results: The proportion of smokers purchasing from supermarkets did not increase between 2011 (65.4%) and 2013 (65.7%; p=0.98), and the percentage purchasing from small mixed business outlets did not decline (2011: 9.2%; 2012: 11.2%; p=0.32). The prevalence of low-cost Asian brands was low and did not increase between 2011 (1.1%) and 2013 (0.9%; p=0.98). The proportion reporting current use of unbranded illicit tobacco was 2.3% in 2011 and 1.9% in 2013 (p=0.46). In 2013, 2.6% of cigarette smokers reported having purchased one or more packets of cigarettes in non-compliant packaging in the past 3 months; 1.7% had purchased one or more packets from an informal seller in the past year.

Conclusions: One year after implementation, this study found no evidence of the major unintended consequences concerning loss of smoker patrons from small retail outlets, flooding of the market by cheap Asian brands and use of illicit tobacco predicted by opponents of plain packaging in Australia.

INTRODUCTION

Legislation mandating standardised packaging of tobacco products came into force in Australia at the end of 2012. All Australian tobacco products are required to be packaged in a uniform drab dark brown with standardised lettering and position of brand and variant names and prominent text and photographic health warnings comprising 75% of the front and 90% of the back of each pack. So far, Australia is the only country to have introduced such a policy, although legislatures in New Zealand and the Republic of Ireland are in the process of considering draft legislation. While the UK Government backed away from such a measure in mid-2013, it later commissioned a review of the evidence, published in April.
headed by eminent paediatrician Sir Cyril Chantler, which included consideration of the early experience from Australia.

Opponents of the legislation in Australia claimed that standardised packaging would have three major unintended consequences. First, it was argued that it would create confusion for retailers faced with packs of uniform appearance. This, it was argued, would result in increases in pack retrieval and overall serving times, resulting in increased waiting times and resultant impatience with queuing among customers, and a consequent shift in patronage, sales and profits from small mixed businesses (often locally owned) to large discount outlets such as supermarkets (generally run by large corporations). Second, opponents argued that it would result in a general devaluing of brands—the so-called ‘commoditisation’ of tobacco products—leading among other things to the increased use of cheap brands sourced from Asia and increased use of illicit tobacco. Third, it was argued that the standardised appearance of the packs would make them easier to counterfeit and that this—combined with the reduced valuing of brands—would lead to an increase in the use of contraband cigarettes, once again disadvantaging retailers and advantaging ‘criminal gangs’ purported to be widely involved in its distribution. Many of the same arguments have been proffered by those opposed to the introduction of standardised packaging in the UK.

Surveys conducted for Philip Morris Limited immediately after and 9 months after the implementation of the Australian plain packaging legislation reported that high percentages of retailers believed that serving times had increased. However, studies objectively timing pack retrieval among a random sample of stores before, during and after the introduction of the legislation did not corroborate these perceptions, detecting only a slight and extremely short-lived increase in serving time immediately following implementation. The first objective of the current study was to assess any change in the usual place of purchase of tobacco products among smokers at a time long enough after implementation to allow retailers an opportunity to adapt to the changed packaging. In particular, this study assessed whether there had been a shift among consumers between 2011 and 2013 from use of small mixed businesses to discount outlets such as supermarkets.

During the course of the campaign against standardised packaging of tobacco products, British American Tobacco Australia warned that if the legislation went ahead, then cheap tobacco from overseas, in particular from Asia, would ‘flood the market’. A second objective of this study was to assess whether the prevalence of use of cheap brands produced by manufacturers located in Asia increased among smokers between 2011 and 2013.

Australia is an island nation geographically isolated from other Asian-Pacific countries. Transport of tobacco from other countries is not cheap and easy as it is in many other parts of the world and the Australian Government has not regarded illicit tobacco as a major problem to date. The majority of seizures of smuggled tobacco at ports over the past 10 years have been for raw unbranded loose tobacco known locally as chop-chop. The most recent government-funded survey found that 1.4% of smokers in 2010 used unbranded tobacco ‘half the time or more’. Illicit branded cigarettes (counterfeit and other contraband cigarettes smuggled into the country without payment of customs duty) have also been noted in Customs seizures since 2001, but in much smaller quantities than unbranded loose tobacco. Quantities of such cigarettes seized have been increasing since 2008–2009 but there have been corresponding falls in quantities of unbranded tobacco. A tobacco company-funded report by the high-profile London-based international accounting and consultancy firm KPMG LLP, published late in 2013, estimated that more than one in six smokers (17.5%) used unbranded illicit tobacco in 2013, compared with 14.2% in 2012 (no CIs or tests of significance reported). This estimate was criticised for being biased as the sample was a self-selected group of internet users. Accordingly, a third objective of this study was to compare the prevalence of use of unbranded illicit tobacco before and after implementation of standardised packaging legislation using the annual telephone population survey of Victorians that employed a random digit dial (RDD) sampling method to achieve a representative sample.

The KPMG LLP report on illicit tobacco in Australia also stated that 9.8% of cigarettes analysed in a discarded pack study conducted by company MS Intelligence were from non-domestic packs, almost all of which (9.7% of all cigarettes analysed) were presumed to be contraband cigarettes. This represented an increase of more than 150% in the prevalence of such cigarettes since 2012. Empty Pack Studies are problematic in that they tend to over-represent the cigarette packs that end up in litter in public places compared with those disposed of in domestic and work-based rubbish disposal systems. Such studies also cannot distinguish between foreign packs that are illegally smuggled into Australia and those brought in by residents and visitors who have purchased them overseas and brought them in either under personal import limits or with the required duty having been paid. The assumptions used by KPMG LLP to estimate the non-legitimate compared with the legitimate imports have been heavily criticised. Consumers do not necessarily know whether the cigarettes they purchased in Australia are contraband; however, two important indicators of likely illicit status on which consumers can report are whether packs purchased bear the required Australian health warnings, and whether they have been purchased from informal sellers such as a market stall or from someone selling from the back of a car or van. A final objective of this study is to establish the prevalence of such purchases in 2013.
METHODS

Study design and participants

We used data from the 2011, 2012 and 2013 Victorian Smoking and Health Surveys. These cross-sectional telephone surveys were undertaken with representative samples of adults aged 18 years and over and residing in the general population of the Australian state of Victoria. The surveys were in the field from 2 November to 5 December 2011 (inclusive), from 1 November to 3 December 2012, and from 7 November to 11 December 2013.

Computer-assisted telephone interviews were conducted using a dual-frame survey design incorporating samples generated by random digit dialling (RDD) into landline and mobile phones. Primary approach letters notifying residents of a ‘community survey of health attitudes and behaviours’ were sent to residential addresses which could be matched to verified landline phone numbers. Because Australian mobile phone numbers have no geographic identifier, it was not possible to match addresses to mobile numbers, and letters were not sent to those recruited for the survey via mobile phone RDD.

Up to nine call attempts were made to landline telephones and up to four attempts were made to mobile phones to complete an interview. To correct a bias for telephone surveys which tend to reach more females and older participants, interviewers recruiting for the landline survey asked to speak to the youngest male aged 18 or over at home at the time of the call, and if no males were available, the youngest adult female in the household was selected to participate. Within the mobile RDD sample, the individual answering the call was considered to be the target for screening. A quota was applied to the landline sample to ensure that approximately 70% of interviews were conducted with metropolitan residents and 30% with rural residents, reflecting the population distribution of Victoria. Given the absence of geographic identifiers for the mobile numbers, no quota was applied to the mobile sample and state of residence was established on contact.

In all survey years, verbal consent was obtained from participants at the start of each interview, and interviews were conducted in English only. The overall response rate, defined as completed interviews as a proportion of the sample who could be contacted within the call cycle and who were identified as eligible for the survey, was 59% in 2011, 63% in 2012 and 59% in 2013.

In total, n=4500 people were interviewed in 2011 and n=4004 and n=4001 people were interviewed in 2012 and 2013, respectively. Mobile phone interviews comprised 35.8% of these interviews, though the percentage was slightly higher in 2013 than other years (2011: 34.8%; 2012: 34.6%; 2013: 38.2%). For the current study, we included respondents who identified as daily, weekly or less than weekly smokers of tobacco products (2011: n=754; 2012: n=590; 2013: n=601).

Measures

Respondent’s sex, age and highest level of educational attainment (up to and including year 12 of high school; above year 12) were recorded. An index ranking postal areas from low to high disadvantage, based on the 2011 Census data, was used to classify respondents into three
socioeconomic status (SES) groups. The low-SES group comprised people who lived in postcodes in the bottom 40% of ranked postal areas, the mid-SES group included those who lived in postcodes ranked between 41% and 80%, and respondents in the high-SES group lived in postcodes ranked between 81% and 100% of postcodes.

Smoking status was determined by asking all respondents how often they currently smoked ‘cigarettes, cigars, pipes or any other tobacco products’ (daily, at least weekly, less often than weekly or not at all); those who smoked any tobacco product at least ‘less often than weekly’ were considered smokers and were included in our sample. Smokers were then asked how often they smoked factory-made (FM) cigarettes and how often they smoked roll-your-own (RYO) cigarettes. Thus, some respondents were classified as smokers, but did not smoke FM or RYO cigarettes (rather being cigar and/or pipe smokers only). Regular (daily and weekly) smokers of FM and/or RYO cigarettes were asked how many FM cigarettes they smoked per day or per week, and/or how many RYO cigarettes they smoked. We combined these figures (for those who smoked both FM and RYO cigarettes and divided rates for those who smoked weekly by seven) to assess total daily consumption.

**Usual place of purchase**

In all years, current smokers were asked to identify the store type from which their tobacco products were typically purchased. We configured responses into five categories: supermarkets, specialist tobacconists, small mixed businesses, petrol stations, ‘other’ venues and informal sellers. See box 1 for detailed definitions.

**Low-cost Asian brands**

Regular smokers of FM cigarettes were asked to report their regular brand (the brand smoked most often). After excluding from the analysis those who did not have a regular brand, did not know their regular brand or gave a brand of RYO tobacco instead of FM cigarettes (2.7% of regular FM smokers in 2011, 3.3% in 2012 and 1.5% in 2013), we created an indicator variable to code whether the reported brand was a low-priced product imported from a manufacturer located in Asia. The provenance of brands was determined through examination of packs purchased in the course of other studies, listings of trademark owners in recent copies of the *Australian Retail Tobacconist*, and internet searches; examples are listed in box 1.

**Unbranded illicit tobacco**

Survey items regarding unbranded tobacco differed slightly between years. In 2011 and 2012, all smokers were asked, “In the past 12 months, have you *purchased* any unbranded tobacco, sometimes referred to as ‘chop-chop’ and sold in plastic bags as loose tobacco or rolled into unbranded cigarettes,” while in 2013, they were asked if they had *smoked* any unbranded tobacco. A further question in 2013 asked on how many occasions they had purchased unbranded cigarettes and/or unbranded loose tobacco. We configured these variables to create a measure of whether or not the respondent had purchased any type of unbranded tobacco in the past 12 months.

In 2011 and 2012, those who had purchased unbranded cigarettes and/or unbranded loose tobacco were asked whether they currently smoked each type daily, weekly, less than weekly or not at all. In 2013, all those who had smoked unbranded tobacco in the past 12 months were asked how often they currently smoked it, using the same categories. A second measure of use indicated whether a respondent had both *purchased* unbranded tobacco in the past 12 months and currently used it daily, weekly or less than weekly.

**Cigarettes that may have been contraband**

To assess the prevalence of non-compliant packs in 2013, cigarette smokers were asked whether they had seen any packs for sale in Australia in the past 3 months that did not have plain brown packaging and large Australian health warnings. Those who had were asked to estimate how many they had purchased in the past 3 months. To assess the extent of use of packs from suspicious sources, all current smokers were asked whether they had purchased packs of cigarettes ‘from someone selling informally, for example from a market stall, or from the back of their car or van’ in the past 12 months, and to estimate how many they had purchased.

**Analysis**

All data were weighted by age and sex to the 2011 Australian Bureau of Statistics Census for Victoria. A design weight took into account the relative chance of inclusion in the landline or mobile phone frame, as well as chance of selection based on the number of landlines in each household and number of in-scope people per household.

Analyses were carried out in Stata V.12.1. To determine whether the predicted unintended consequences of plain packaging could be detected between 2011 and 2013, we used logistic regression. Specifically, we assessed changes in odds of smokers purchasing from supermarkets, small mixed businesses and other types of retail outlets, changes in prevalence of use of low-cost Asian brands among regular smokers of FM cigarettes and changes in prevalence of use of unbranded illicit tobacco among all smokers. While unadjusted (but weighted) percentages are reported, we present ORs, CIs and p values adjusted for sex, age group (ages 18–29, 30–49 or 50 and above), SES, education and phone type (mobile or landline).

**RESULTS**

**Sample characteristics**

Table 1 sets out the demographic characteristics of smokers in the weighted sample over each of the 3 years.
The demographic characteristics of the sample were consistent with those found in the largest national survey of drug use in Australia, which indicated that about 55% of Australian smokers in 2010 were male and about 45% were female. The mean daily reported cigarette consumption was approximately 13 cigarettes per day in each year, which was slightly lower than that found in a national survey in 2010 (14.9).

Usual place of purchase
Unadjusted percentages regarding the usual place of purchase presented in Table 2 provided no evidence of a shift from small mixed businesses to supermarkets. The odds of purchasing tobacco products from supermarkets did not significantly increase between 2011 and 2013 (adjusted (adj) OR=1.00, 95% CI 0.74 to 1.35, p=0.98), and odds of purchasing from small mixed businesses did not decline (adj OR=1.28, 95% CI 0.79 to 2.08, p=0.32; Table 2). The odds of usually purchasing from tobacconists, petrol stations and ‘other’ store types also did not change significantly between 2011 and 2013.

Low-cost Asian brands
The prevalence of use of low-cost Asian brands among regular smokers of FM cigarettes was very low—under 2%—in all years (Table 2) and did not significantly increase between 2011 and 2013 (adj OR=1.02, 95% CI 0.28 to 3.75, p=0.98).

Unbranded illicit tobacco
The percentage of smokers who had purchased unbranded illicit tobacco in the past 12 months ranged between 4% and 5% and did not change significantly between 2011 and 2013 (adj OR=0.80, 95% CI 0.39 to 1.64, p=0.54; Table 2). The percentage that had purchased unbranded illicit tobacco in the past year and currently smoked it remained at approximately 2% in each year and also did not change significantly between 2011 and 2013 (adj OR=0.69, 95% CI 0.25 to 1.88, p=0.46).

Cigarettes that may have been contraband
In 2013, 2.6% (95% CI 0.7% to 4.5%) of cigarette smokers reported that they had purchased at least one pack of cigarettes in the past 3 months in Australia which was not packaged as per Australian regulations. Too few cases were detected to estimate percentages purchasing various numbers of packs over the 3-month period; however, in this sample, 10 of the 15 smokers who reported having purchased any non-compliant packs had purchased fewer than 5 over the past 3 months and only 3 cigarette smokers reported having purchased more than 10. In addition, 1.7% (95% CI 0.3% to 3.2%) of cigarette smokers reported that they had purchased at least one pack of cigarettes in the past year from an informal seller such as a market stall or someone selling from the back of a car or van. Only three smokers reported having purchased more than five packs from such a source over the previous 12 months.
DISCUSSION

Examination of data from the annual Victorian Smoking and Health population survey revealed no evidence of an increase in the proportion of smokers purchasing their tobacco from supermarkets, and no evidence of a loss of business from small mixed businesses.15 There was no evidence of an increase in use of cheap tobacco products imported from Asian manufacturers15 There was also no indication of any increase over time. In the percentage of smokers reporting use of unbranded illicit tobacco. Further, the likely total number of cigarettes used that may have been contraband—based on the percentage of smokers and the total numbers of cigarettes purchased in Australia in non-compliant packaging and/or from an informal seller—appears to be small in 2013, a year after implementation of plain packaging.

This survey covered only the state of Victoria (where just under one-quarter of the Australian population reside).55 It is possible that the purchasing patterns and rates of use of illicit tobacco are different in other jurisdictions. However, it should be noted that an industry-funded report purporting to estimate the extent of use of illicit tobacco in various areas of Australia estimated that use in Victoria was directly in line with its estimated national average.56 Use of illicit tobacco may also be higher among some non-English speaking immigrant groups. The study was restricted to those who could speak English; however, it should be noted that only 2.6% of Australians cannot speak English at all.47 The survey achieved consistent, reasonable response rates and is broadly representative of the population of smokers among Victorian adults, including the growing number of households that do not have landline phones.

It is very difficult to precisely quantify the extent of use of contraband cigarettes.48 Sample sizes were too small to allow robust estimations of amounts of such cigarettes purchased; however, the small number of smokers in 2013 reporting having purchased any cigarettes likely to be contraband suggests that the overall consumption of such cigarettes would be substantially lower than the amounts estimated on the basis of the discarded pack study conducted for tobacco companies and reported in the KPMG LLP study.50 Discarded pack studies49–51 have been criticised for being unrepresentative and using non-random sampling.53–55 Smokers who discard packs in public places may differ systematically from those who dispose of packs in domestic rubbish or at work; for instance, they may be more likely to be tourists or other visitors to the country, who in turn may be more likely than the overall population of smokers to use and discard foreign-made cigarettes, including cigarettes purchased overseas and legitimately brought into Australia.31 Litter surveys may also over-represent the kinds of packs smoked by younger males, who are more likely to litter.55 When efforts are made by academic researchers to ensure representative samples of litter, they produce estimates substantially lower than those produced by industry-funded litter surveys.35 The low number of respondents reporting the purchase of cigarettes from informal sellers was in line with estimates for Australia in 2011 from the International Tobacco Control policy evaluation study which found that 0.4% of Australian smokers had purchased their last cigarette from an informal source such as informal sellers or family and friends.54

It is possible that questions about the use of illicit unbranded tobacco may not be answered honestly by all respondents, given its illegal status. However, this applies equally in 2013 as it did in 2011. Questions concerning packs that were not compliant with package warnings carried no implication of illegal activity by the smoker

### Table 2

<table>
<thead>
<tr>
<th>Usual place of purchase*</th>
<th>2011 Per cent 95% CI</th>
<th>2012 Per cent 95% CI</th>
<th>2013 Per cent 95% CI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supermarket</td>
<td>65.4 61.0 to 69.8</td>
<td>63.3 58.2 to 68.4</td>
<td>65.7 60.9 to 70.5</td>
</tr>
<tr>
<td>Small mixed businesses</td>
<td>9.2 6.5 to 11.8</td>
<td>14.6 10.8 to 18.5</td>
<td>11.2 7.9 to 14.6</td>
</tr>
<tr>
<td>Tobacconist</td>
<td>11.3 8.4 to 14.1</td>
<td>10.9 7.8 to 14.0</td>
<td>11.4 8.3 to 14.5</td>
</tr>
<tr>
<td>Petrol station</td>
<td>9.1 6.4 to 11.8</td>
<td>6.5 3.7 to 9.3</td>
<td>6.9 4.2 to 9.5</td>
</tr>
<tr>
<td>Other†</td>
<td>1.5 0.5 to 2.5</td>
<td>1.7 0.5 to 2.9</td>
<td>1.0 0.1 to 1.8</td>
</tr>
<tr>
<td>Don’t know</td>
<td>3.5 1.7 to 5.4</td>
<td>3.0 1.1 to 4.9</td>
<td>3.8 1.7 to 5.8</td>
</tr>
<tr>
<td>Low-cost Asian brands‡</td>
<td>1.1 0.0 to 2.3</td>
<td>1.4 0.0 to 3.4</td>
<td>0.9 0.0 to 2.1</td>
</tr>
<tr>
<td>Unbranded illicit tobacco*</td>
<td>2.3 0.8 to 3.8</td>
<td>2.2 0.3 to 4.1</td>
<td>1.9 0.6 to 3.1</td>
</tr>
</tbody>
</table>

†Includes internet, duty free, airports, overseas, cafes, vending machines and informal sources.
‡Includes regular (daily/weekly) smokers of factory-made cigarettes (total n=1551; 2011: n=584; 2012: n=496; 2013: n=472). Of these, n=39 (2011: n=16; 2012: n=16; 2013: n=7) did not have or did not know their regular brand or gave a brand of roll-your-own tobacco and are not included.
and questions about purchase from informal sellers were also asked in a matter-of-fact way that was unlikely to have raised concerns among participants.

Analyses of recent research findings suggest that it is only industry-funded studies that are concluding that levels of use of illicit tobacco are increasing. This survey found no evidence of an increase in use of illicit unbranded tobacco, findings that are corroborated by trends in overall amounts of unbranded tobacco detected in customs operations and by retail audits which also showed no increase in availability of either unbranded or branded illicit tobacco following the introduction of plain packaging.

This study investigated changes 12 months after the start of Australian plain packaging legislation, and potential unintended consequences should continue to be monitored into the future in larger national samples of smokers. In the meantime, this study provides no evidence of the unintended consequences of standardised packaging predicted by opponents having eventuated 1 year after implementation.

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**Competing interests** None.

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